

# OUCU PHONE BANKING

 **740-597-2800** **PRESS 1**

Say or enter your **member number**.

Say or enter your **PIN** **or** If this is your first time calling or you forgot your PIN, say, **"I don't have one"** or **press \***.

## ENROLLMENT

To register and set up your PIN, you will need to verify some account information.

When prompted, say or enter:

- your **date of birth**
- your **zip code**
- set your new **six-digit PIN**

Confirm your new PIN by re-entering the PIN.

 **SCAN for Contact Card**

 **PRESS on keypad**

## MAIN MENU WILL ONLY LIST YOUR OUCU PRODUCTS

### CHECKING

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer to Checking
- 5 Transfer From Checking

### SAVINGS

- 1 Balance
- 2 Withdrawals
- 3 Deposits
- 4 Transfer to Savings
- 5 Transfer From Savings

### LOANS

- 1 Loan Information
- 2 Payoff
- 3 Make a Payment
  - Transfer from Checking/Savings
  - # Loan Menu

### MORE OPTIONS

- 1 Transfer Funds
- 2 Change PIN
- 3 Set up Preferences

### eBRANCH CALL CENTER

**PRESS 0** or say **"Representative"**

To speak with an OUCU member service representative.

Monday - Friday  
8:00 a.m. - 5:00 p.m.

Saturday 9:00 a.m. - 1:00 p.m.

**9 - RETURN TO MAIN MENU**



**Always Available**



**Secure Banking**



**Instant Access**

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**OUCU**  
FINANCIAL  
Where you belong.